

# Citizen Information Resources

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## Community Emergency Alert

You can register to receive phone messages, text messages and e-mail messages in case of emergency. The system is TTY/TDD compatible.

Register at <https://acuecc.onthealert.com/>

- **Weather Warnings** (Severe thunderstorm, Tornado, Flooding / Flash flooding, Winter storm)
- **Major Events** (Evacuation order, Shelter-in-place order, Gas leak, Boil water advisory, Amber alert / missing person alert)
- **Other** (Community events with road closures, Major traffic disruption)

The Office of Emergency Management can be reached at 971-1263 or 970-1798 (8:30 AM-5:00 PM) if you need help with registration for any reason (e.g., no computer, no e-mail, problems with the registration form, etc.).

## Social Media

The Emergency Communications Center has social media tools to help the community be aware of daily interruptions, such as road closure due to accidents.

- **Twitter** – Follow #CommEmerg on Twitter ( <https://twitter.com/CommEmerg> )
- **Facebook** – Like the Charlottesville, UVA, Albemarle County Emergency Communications Center page on Facebook ( <https://www.facebook.com/CommEmerg> )

## Traditional Media

- Local television (if you have power)
- Radio stations
- Print media

## 979-INFO

The 979-INFO (979-4636) telephone line may be activated to provide the support during emergencies or situations in which there is a heavy call volume from the public.

## Websites

- Community emergency page ([www.communityemergency.org](http://www.communityemergency.org))
- Virginia Department of Emergency Management ([www.vdem.state.va.us](http://www.vdem.state.va.us))
- Ready Virginia ([www.readyvirginia.gov](http://www.readyvirginia.gov))
- FEMA's Ready Website ([www.ready.gov](http://www.ready.gov))
- Red Cross ([www.redcross.org](http://www.redcross.org))

## Mobile Applications

For those with smart phones, there are many emergency applications you can download to get information before, during and after an emergency.

- Ready Virginia app
- VDOT 511
- Red Cross (First Aid, Hurricane, Earthquake, etc.)
- Various weather apps